

CROESO



Wye Meadow Camping Welcome & Information Guide - 2015 Hay Festival

May 2015

Enjoy your Hay stay

A very warm welcome to Wye Meadow Camping. Thank you for choosing the site for your stay at this year's Hay Festival. We hope that you will enjoy camping with us and will have a great time at the Festival.

What do you need to know about the site?

Please spend a few minutes checking out this guide. Yes, it includes a few rules to ensure everyone lives on site in harmony but it also tells you about things we think you'll want to know to make the most of your visit to Hay and the Festival

Read the guidebut still have some questions?

Ask the Wye Meadow crew in reception whatever you need to know. We will be only too pleased to help whenever we can. We may not always know all the answers but we often know a man who does.

Wye Meadow Centre

The Wye Meadow Centre is the marquee near the site reception. It provides you with a little extra shelter come Hay rain, shine or wind and it is the base for the little coffee van and The Vintage Tea Room and Restaurant. Visit them early in your stay to check out their chalk boards and sample their fare.

"Is this the finest coffee served in Wales during the Hay Festival?" A question we have been asked. The little coffee van always provides a great brew on site. If you like coffee, you'll love what they do. Come and check it out in the Wye Meadow Centre marquee..



Visit the Wye Meadow Centre for good food and drink at regular prices

Catering for you inside the Wye Meadow Centre

- the little coffee van
- The Vintage Tea Room & Restaurant

See back page to find out more

Help Keep Wye Meadow Safe, Calm and Beautiful for All

Drive with great care around Wye Meadow Camping. There **is a speed limit of 5 mph in force**. Please keep strictly to this limit. Minimise your on site driving and keep a sharp look out for children playing. Do NOT drive around the site after dark. If you arrive back at night, please leave your car in the arrivals area by the main gate and walk to your tent. If you have children on site, please ensure that they are accompanied by an adult at all times

Please observe all hazard and warning signs on the campsite. We are dependent upon nature to light up Wye Meadow, so take particular care when moving round the site at night. Be aware of any rough ground in the fields. Please be very careful if you are on the terraces in the main field. The pitches here have been leveled by laser so that they are perfectly flat but the resulting drops created between levels are very steep in places.

Always take sensible precautions to look after your property. Wye Meadow Camping does not provide any special security arrangements for campers' valuables and are not responsible for any camper's property that might be lost, damaged or go missing on the site.

Please always observe the 10:30 pm hush rule. Turn off any generators or music by then and ensure perfect Wye Meadow campers beauty sleep by making no noise on site.

Doggy Code

Dogs are welcomed at Wye Meadow but only if they are well behaved. For the sake of other non dog loving campers our rules on dogs at Wye Meadow are that they should not be free roaming (i.e. on a lead if any risk of not staying under full control and close to you) and that they must not cause any nuisance to others camping. This includes making sure they do not foul in any of the areas where others are camping or will be camping during the festival or where children may play. If you have brought your dog to the site, please see that it is immaculately behaved and always properly cared for.

BBQ Rules

When barbecuing at Wye Meadow, you must use a BBQ kettle that's kept well off the grass. Open fires on the ground are not permitted on Wye Meadow - without exception. You should only barbecue in the open air. Under no circumstances take a BBQ inside your tent. Don't even consider using it to keep you warm on a cold night as it will still give off carbon monoxide fumes even after it appears to have died down

Please only dispose of waste BBQ ashes directly into the hot ashes drums provided in both the Paddock and the main field. Under no circumstances put hot ashes into the skip or the rubbish trailer by the barn.

Your Wye Meadow Hosts are always here to help

RECEPTION & SITE OFFICE NORMAL HOURS OPEN 08:00—20:00

Getting to the Festival

There is a pedestrian exit to the Festival through the hedge next to the Festival Car Park field on the Brecon Road. This will enable Wye Meadow Campers waste no time getting to the Festival. It is protected by a kissing gate to make sure children do not run out into the busy main road. Please do not force this gate into a position so that it is permanently open. Turn left after the gate and walk towards Hay. The Festival is on the other side of the road, Please take great care in crossing the Brecon Road to reach the Festival grounds.

In the event of the weather turning against us, the grass verge on the Brecon Road may become very muddy and you should consider using the traditional route to the Festival. If you are camped in Rows A & B you may find this the fastest route in all conditions

Exit the main field by the gate opposite Gypsy Castle House. Go down Gypsy Castle Lane towards Hay until you reach a junction. Turn right into the Meadows. At the end of this residential road, you will see the Festival entrance to the right on the opposite side of the Hay-to Brecon road.



Emergency contact with Wye Meadow when the crew are not available, ring Paul on 07836 500021 or Jeff on 01874 690245

Crisis when Camping?

Let's hope you won't need a doctor or dentist whilst you are here but just in case you do, contact the Hay Medical Centre, Forest Road. Tel no: 01497 822 100. or Hay-on-Wye Dental Centre in Oxford Road. Tel no: 01497 820 421

If you need a Chemists, The Pharmacy, High Town, Hay is open Monday-Friday 9am-6pm & Saturday 9am-5.30pm

Left any camping gear at home? PSM Outdoors is 7 Castle Street 01497 820022 and just may be able to help.

Running out of camping gas? Avoid the Hay traffic chaos by exchanging your cylinder at the garage at Three Cocks (in the direction of Brecon) but don't run out over the Bank Holiday because they will be closed.

A "Lost and Found" register is kept in reception. If you lose or find anything on the site, let us know and we will make sure it's recorded and get the Wye Meadow network going to return lost items. Please remember your pitch number when you come to make a report. It's your camping address and makes it straightforward to trace you

Facilities for campers

There are showers and WCs in Wye Meadow in the fields on either sides of Gypsy Castle Lane. We suggest you do not queue in the main field if the Paddock showers are vacant and that you consider showering at other than peak times. All showers are unisex. The central toilet and shower blocks will be kept clean throughout the Festival. Blocks will be temporarily closed in the late morning whilst cleaning takes place. Chemical toilets, sited round all the fields, are unisex & are regularly serviced by a contractor. Please leave all facilities as you would like to find them.

The generator providing power to the blocks in the main field will be switched off at night to enable a peaceful nights sleep. Neither the central showers nor the ladies toilet block are operational when the generator is off and you should use the other available facilities at these times. The showers in the Paddock operate before the generator is started at 07:00.

Fresh mains water standpipes are next to the kitchen sinks, To wash up after meals, feel free to use these cold water only sinks. Do not use the hand basins in the toilet blocks for washing up. Please dispose of all food waste in the dustbins provided next to the sinks.

Chemical toilet waste to empty? Ask the crew for access to the disposal hatch.

Please bag up all your rubbish in the black sacks provided at check in and deposit them in the skip in the main field or in the trailer in the paddock. (Please do not use the dustbins by the sinks for this purpose.) More black sacks are always available at the site office. It is not practical to provide recycling facilities on site. Recycling centres are based in Hay Town Centre and Talgarth Car Parks. Leave your bottles, cans, papers & plastics in the recycle banks on the way home.

Your Pitch & Your Parking

You have been allocated a numbered pitch. Please keep to your pitch and respect the space of your neighbouring campers. Please leave the cones that mark the pitch in place for the next arrival on site. Your pitch is also your parking space.

If you are leaving a pitch before the end of the Festival, please be sure to vacate it by 11:15 am to enable the incoming camper to start setting up by 11:30 am.

If you have other Festival events to attend once you have left your pitch on your last day, you may park at no extra charge in the leavers parking area. Ask the Wye Meadow Crew where this is.

Leavers parking is subject to availability on a first come, first served basis. You cannot reserve parking. Please take care not to block other vehicles in. Be aware that on days when there are large numbers leaving the site, it may not be possible to accommodate every vehicle.

Catering for your every need in the Wye Meadow Centre

Campers can discover the closest thing to "Coffee Heaven" at one end of the Wye Meadow Centre. "the little coffee van" is back in the marquee. Paul and Tammy, will be on site for breakfast time (07:30 to 11:30) and sometimes longer throughout the day. You will be able to buy the most delicious fair-trade organic coffee at a reasonable price on every day of the Festival. A treat not to be missed

Ideal for waking Wye Meadow Campers in need of a special brew. The little coffee van always make it the way you like it, leaving happy campers wanting more.

Paul will be applying his barista skills to serve up the most delicious coffee, organic teas and infusions, as well as children's drinks including fair-trade hot chocolate. Don't be surprised if Tammy hasn't once again been busy baking homemade special treats for Wye Meadow Campers to go with their coffees. Lookout for her special Hay Festival/Wye Meadow 2015 themed iced biscuits and other treats.

Come and enjoy a great taste of Wales throughout the day

The 'Vintage Tea Room & Restaurant' new to Wye Meadow for the 2015 is situated at the other end of the Wye Meadow Centre and is provided by Mid Wales own "The Travelling Tea Room".

To experience the true taste of good Welsh food at reasonable prices, plan a regular visit to your on-site Vintage Tea Room & Restaurant. So close to the hustle and bustle of the Hay Festival site, you'll be able to enjoy a "Vintage" meal in the calm of Wye Meadow and still make it over to your Festival events with time to spare.

Campers can choose from fine teas, traditional Welsh farmhouse cakes, breakfasts, lunches and evening meals at the 'Vintage Tea Room & Restaurant' throughout the week. Breakfasts will be served from 7.30am, including both the 'Big Farmer's Breakfast' for adults and the 'Little Farmer's Breakfast' for little ones. Teas and home-made cakes will be available throughout the day, with lunches from midday, and evening meals until 7.30pm in the evening.



**VINTAGE TEA ROOM
& RESTAURANT**

Open 7.30am - 7.30pm Daily
Wye Meadow Campsite, Hay Festival 2015

The Travelling Tea Room use traditionally Welsh, natural and locally-sourced ingredients throughout their product range. You will be able to savour healthy options or something a little more indulgent, with easy and convenient meal options for children. Enjoy a home-made Welsh Lamb Burger and Mint Sauce, or Welsh Sausage Hot Dog and Fried Onions, or opt for a more wholesome salad box.

The Vintage Tea Room counter in the Wye Meadow Centre is also where campers can obtain a supply of milk on site (subject to availability).



Local Attractions

The Warren is a very short walk down Gypsy Castle Lane towards Hay before turning left down the lane to the Warren. This is a place where you can enjoy the beauty of the Wye and the whole family can play in the parkland by the river.

The famous bookshops and Hay Town are further down the road past the Warren turn-off. A shuttle bus for town stops outside the Festival Entrance.

The Tourist Information Bureau is situated centrally in Oxford Road and is full of ideas for trips in the National Park.

If you are in need of cash. There are branches of Barclays, HSBC and Nat West with ATMs in town but beware they have usually run out of notes when it is Bank Holiday Monday and you need them most.

No paper boy on site this year- campers will be able to buy newspapers from the Davies of Hay paper seller on the Brecon Road